

New Way to Report Maintenance

Omnichannel Technology powered by **Bricks+Agent**

Quick & Simple Steps to Lodge Maintenance



Email your maintenance requests to **maintenance@bricksandagent.com**

OR



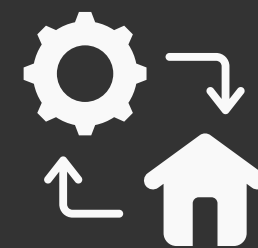
SMS your maintenance requests to **0480 019 119**

How does it work?



01

Send an email or SMS & receive a follow-up message.



03

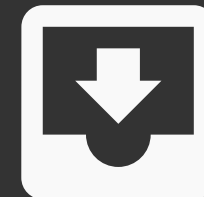
The details you provided go straight to your Property Manager.

There's no need to download an app – just send your maintenance request.



02

Fill out an online form. Attach images, videos & provide additional info.



04

Receive updates about the status of your job to your inbox.

Our system will automatically match the email or phone number you're sending from to the details registered for the property.

If you update your email address or phone number, just let your property manager know.

Other ways to send maintenance



Chatbot



Whatsapp

Send a chat message to

+61480019292



Phone Call

Call our automated voice service

+61272018303



Messenger

[Send us a Facebook chat message](#)



WeChat

