

WHAT IS AN EMERGENCY REPAIR?



Refer to the extract from the Legislation below for what is classified as an Emergency Repair :

RTRA ACT 2008

Section 214 - Meaning of emergency repairs

Emergency repairs are works needed to repair any of the following-

- a) a burst water service or a serious water service leak;
- b) a blocked or broken lavatory system;
- c) a serious roof leak;
- d) a gas leak
- e) a dangerous electrical fault;
- f) flooding or serious flood damage
- g) serious storm, fire or impact damage
- h) a failure or breakdown of the gas, electricity or water supply to premises;
- i) a failure or breakdown of an essential service or appliance on premises for hot water, cooking or heating;
- j) a fault or damage that makes premises unsafe or insecure
- k) a fault or damage likely to injure a person, damage Property or unduly inconvenience a Tenant of premises;
- l) a serious fault in a staircase, lift or other common area of premises that unduly inconveniences a Tenant in gaining access to, or using, the premises.

EMERGENCY CONTACTS

CONTACT	TELEPHONE	
Emergency Trades		
ELECTRICIAN		
Platinum Electrical & Air	1300 606 380	
Foss Electrical	0421 513 597	
Speedy Electrical	0407 257 239	
GARAGE DOORS		
River City Doors	07 3088 8067	Not Available Public Holidays
Action Garage Doors	0438 704 430	
Great Gates	0432 606 729	
GLASS REPLACEMENT		
True Blue Glass	1800 672 522 or 07 3209 8774	
KEYS & LOCKS		
KGB Security	1300 542 732 or 07 3276 4444	
Shield Tech Locksmiths & Security	07 3180 6900 or 0407 806 900	
PLUMBING		
OTC Plumbing & Gas	0455 990 900	Electric & Gas Hot Water Systems
Conrad Martens Plumbing	07 3878 4444	Electric & Gas Hot Water Systems
Waterworks Plumbing Qld	0418 988 181	Electric & Gas Hot Water Systems

ROOFING		
KWR Roofing	07 3847 1031 or 0411 579 105	Including Tiled Roofing
CARPET/FLOORING DRYING		
Stain Busters	1300 078 246	Not Available Public Holidays
Qld Flood Restoration	0451 133 493	
BEEPING SMOKE ALARMS		
Preferred Contractor Smoke Alarms Australia	1300 652 213	24/7 Beeping Alarm Support Line
Smoke Alarm Integrity	1300 974 615	
Smoke Alarm Solutions	1300 852 301	
Police – Fire - Ambulance	Triple Zero (000) 112 from Mobiles	www.police.qld.gov.au www.ambulance.qld.gov.au/index.html www.qfes.qld.gov.au
QLD General Warnings	1900 969 922	www.bom.gov.au/qld/index.shtml
QLD Tropical Cyclone Warnings	1300 659 212	www.bom.gov.au/cyclone
QLD Land Weather & Flood Warnings	1300 659 219	www.bom.gov.au/qld/flood/
QLD Disaster Management Services	1300 369 003	www.disaster.qld.gov.au
State Emergency Service	13 QGOV (13 74 68)	www.ses.qld.gov.au
Bush Fire Warnings	Triple Zero (000)	www.fire.qld.gov.au
QLD Dept of Community Safety	13 QGOV (13 74 68)	www.communitysafety.qld.gov.au
QLD Dept of State Development, Infrastructure and Planning	13 QGOV (13 74 68) 07 3452 7009	http://www.dsdip.qld.gov.au/
QLD Disaster Warnings and Alerts	1300 369 003	www.disaster.qld.gov.au/Warnings_and_Alerts
ABC Local Radio	139 994 07 3377 5222 (State Office located in Brisbane)	www.abc.net.au/local
ABC Local Radio Frequency Finder	139 994 07 3377 5222 (State Office located in Brisbane)	www.abc.net.au/rn/frequency/qld/
Commercial Radio Australian (CRA)	02 9281 6577	www.commercialradio.com.au/
Local Government Directory	07 3000 2222	www.qldcouncils.com.au
QLD Hospitals and Health	13 HEALTH (13 432 584)	www.health.qld.gov.au
Downed power lines		
South East QLD	Energex: 13 19 62	www.energex.com.au
Supply and outages		
South East QLD	Energex : 13 62 62	www.energex.com.au
Telstra	132 203	www.telstra.com.au
Optus	1300 131 242	www.optus.com.au
Brisbane City Council	3403 8888	http://www.brisbane.qld.gov.au/
Origin	132 461	https://www.originenergy.com.au/for-home.html
SES	132 500	http://www.emergency.qld.gov.au/ses/