

# WHAT IS AN EMERGENCY REPAIR?



Refer to the extract from the Legislation below for what is classified as an Emergency Repair :

## RTRA ACT 2008

### Section 214 - Meaning of emergency repairs

Emergency repairs are works needed to repair any of the following-

- a) a burst water service or a serious water service leak;
- b) a blocked or broken lavatory system;
- c) a serious roof leak;
- d) a gas leak
- e) a dangerous electrical fault;
- f) flooding or serious flood damage
- g) serious storm, fire or impact damage
- h) a failure or breakdown of the gas, electricity or water supply to premises;
- i) a failure or breakdown of an essential service or appliance on premises for hot water, cooking or heating;
- j) a fault or damage that makes premises unsafe or insecure
- k) a fault or damage likely to injure a person, damage Property or unduly inconvenience a Tenant of premises;
- l) a serious fault in a staircase, lift or other common area of premises that unduly inconveniences a Tenant in gaining access to, or using, the premises.

## EMERGENCY CONTACTS

CONTACT	TELEPHONE	
<b>Emergency Trades</b>		
<b>ELECTRICIAN</b>		
Platinum Electrical & Air	1300 606 380	
Speedy Electrical	0407 257 239	
<b>GARAGE DOORS</b>		
Action Garage Doors	0438 704 430	
River City Doors	3088 8067	
<b>GLASS REPLACEMENT</b>		
True Blue Glass	1800 672 522	
<b>KEYS &amp; LOCKS</b>		
KGB Security	1300 556 500	
<b>PLUMBING</b>		
OTC Plumbing & Gas	0455 990 900	Electric & Gas Hot Water Systems
Conrad Martens Plumbing	3878 4444	Electric & Gas Hot Water Systems
<b>ROOFING</b>		
KWR Roofing	0411 579 105	Including Tiled Roofing
Rapid Roof Solutions	0430 242 773	

<b>CARPET/FLOORING DRYING</b>		
<b>*Preferred Contractor*</b>		
Carpet Water Damage Warehouse	0488 963 678	
Stain busters	1300 078 246	
<b>BEEPING SMOKE ALARMS</b>		
<b>*Preferred Contractor*</b>	1300 125 276 or 1300 652 213	24/7 Beeping Alarm Support Line
Smoke Alarms Australia		
Smoke Alarm Integrity	1300 974 615	
<b>Police – Fire - Ambulance</b>	Triple Zero (000) 112 from Mobiles	<a href="http://www.police.qld.gov.au">www.police.qld.gov.au</a> <a href="http://www.ambulance.qld.gov.au/index.html">www.ambulance.qld.gov.au/index.html</a> <a href="http://www.qfes.qld.gov.au">www.qfes.qld.gov.au</a>
<b>QLD General Warnings</b>	1900 969 922	<a href="http://www.bom.gov.au/qld/index.shtml">www.bom.gov.au/qld/index.shtml</a>
<b>QLD Tropical Cyclone Warnings</b>	1300 659 212	<a href="http://www.bom.gov.au/cyclone">www.bom.gov.au/cyclone</a>
<b>QLD Land Weather &amp; Flood Warnings</b>	1300 659 219	<a href="http://www.bom.gov.au/qld/flood/">www.bom.gov.au/qld/flood/</a>
<b>QLD Disaster Management Services</b>	1300 369 003	<a href="http://www.disaster.qld.gov.au">www.disaster.qld.gov.au</a>
<b>State Emergency Service</b>	13 QGOV (13 74 68)	<a href="http://www.ses.qld.gov.au">www.ses.qld.gov.au</a>
<b>Bush Fire Warnings</b>	Triple Zero (000)	<a href="http://www.fire.qld.gov.au">www.fire.qld.gov.au</a>
<b>QLD Dept of Community Safety</b>	13 QGOV (13 74 68)	<a href="http://www.communitysafety.qld.gov.au">www.communitysafety.qld.gov.au</a>
<b>QLD Dept of State Development, Infrastructure and Planning</b>	13 QGOV (13 74 68) 07 3452 7009	<a href="http://www.dsdiq.qld.gov.au/">http://www.dsdiq.qld.gov.au/</a>
<b>QLD Disaster Warnings and Alerts</b>	1300 369 003	<a href="http://www.disaster.qld.gov.au/Warnings_and_Alerts">www.disaster.qld.gov.au/Warnings_and_Alerts</a>
<b>ABC Local Radio</b>	139 994 07 3377 5222 (State Office located in Brisbane)	<a href="http://www.abc.net.au/local">www.abc.net.au/local</a>
<b>ABC Local Radio Frequency Finder</b>	139 994 07 3377 5222 (State Office located in Brisbane)	<a href="http://www.abc.net.au/rn/frequency/qld/">www.abc.net.au/rn/frequency/qld/</a>
<b>Commercial Radio Australian (CRA)</b>	02 9281 6577	<a href="http://www.commercialradio.com.au/">www.commercialradio.com.au/</a>
<b>Local Government Directory</b>	07 3000 2222	<a href="http://www.qldcouncils.com.au">www.qldcouncils.com.au</a>
<b>QLD Hospitals and Health</b>	13 HEALTH (13 432 584)	<a href="http://www.health.qld.gov.au">www.health.qld.gov.au</a>
<b>Downed power lines</b>		
<b>South East QLD</b>	Energex: 13 19 62	<a href="http://www.energex.com.au">www.energex.com.au</a>
<b>Supply and outages</b>		
<b>South East QLD</b>	Energex : 13 62 62	<a href="http://www.energex.com.au">www.energex.com.au</a>
<b>Telstra</b>	132 203	<a href="http://www.telstra.com.au">www.telstra.com.au</a>
<b>Optus</b>	1300 131 242	<a href="http://www.optus.com.au">www.optus.com.au</a>
<b>Brisbane City Council</b>	3403 8888	<a href="http://www.brisbane.qld.gov.au/">http://www.brisbane.qld.gov.au/</a>
<b>Origin</b>	132 461	<a href="https://www.originenergy.com.au/for-home.html">https://www.originenergy.com.au/for-home.html</a>
<b>SES</b>	132 500	<a href="http://www.emergency.qld.gov.au/ses/">http://www.emergency.qld.gov.au/ses/</a>