

# Rental application (Form 22)

Residential Tenancies and Rooming Accommodation Act 2008  
(Sections 57B–57D and 457C–457E, 458A, 458B)



This rental application form should be used by all applicants and property managers or owners for residential tenancies. For more information about your rights and responsibilities, please see our [Application process webpage](#).

## Information to complete this application

If there is more than 1 applicant applying for the same property, each applicant needs to complete a separate application form (e.g. if applying with a partner, spouse or friends each person needs to complete a separate application form).

Property managers/owners should indicate on the application form ways to submit an application under item 3, documents requested under items 7, 8 and 9, whether the premises is subject to body corporate by-laws, park rules or other laws relating to keeping pets under item 12, as well as provide information regarding tenancy databases under item 15.

Applicants should complete all other items on the form.

### 1 Property manager/owner details

Full name	Explore Rentals One Pty as trustee trading as Ray White (Townsville) c/o Lessor		
Phone	07 4750 4000	Email	leasingsv@raywhite.com
Agency details (if applicable)	Explore Rentals One Pty as trustee trading as Ray White (Townsville)		
PO Box 1284, TOWNSVILLE CITY, QLD, 4810			

### 2 Address of the premises

	Postcode

### 3 Ways to submit your application

**Note: The property manager/owner should indicate the submission methods**

Submit your application using one of the following two methods:

1	Online application platform 2apply
2	Email a copy of the Applications and attachments to leasingsv@raywhite.com

### 4 Number of occupants

Total number of occupants (including those under 18 years of age) intended to reside on the premises

Number of occupants under 18 years of age

### 5 Applicant details

#### Personal details

Full name		Date of birth	
Current address			Postcode
Phone		Email	

### 6 Employment details

Current employer			
Job title			
Length of employment		Gross weekly income	
Employer name			
Employer phone			
Employer email			

*Note: If you cannot provide details of your current employment or income, please provide other details about your ability to pay rent under item 7, Financial information.*

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## 7 Financial information

Note: The property manager/owner should indicate which financial information documents are requested.

Please provide the following documents to verify your ability to pay rent

1	Most recent payslips (Two Minimum)
2	Bank statement (without transaction details) for last 3 months (without transaction details)

Examples: most recent pay slips, bank statements (without transaction details), other financial documents (as requested by the property manager/owner). Note: Required documents may vary depending on individual circumstances, refer to the property manager/owner requirements.

### If not receiving regular income (e.g. self-employed, casual, freelance, between employment)

Please provide details of previous employment or other documents supporting your financial ability to pay rent, such as:

- Pay slips from previous employment
- Bank statements (**without transaction details**)
- Centrelink payment statements/letters
- Proof of savings or assets

• Other

## 8 Verification of identity

Note: The property manager/owner should indicate which identity documents are requested.

Please provide the following documents to verify your identity. You should discuss the most suitable method of identity verification if you are unable to provide the requested documents

1	Photo Identification (Drivers Licence or passport or proof of age card)
2	Medicare Card

Note: If you are providing copies of identification documents, your personal information must be stored securely. If your application is unsuccessful, the property manager or owner must destroy this information within 3 months of the relevant tenancy commencing, unless you otherwise consent for the information to be held for a longer period.

## 9 Applicant suitability

Note: The property manager/owner should indicate which documents are requested.

Please provide the following documents to support your suitability

1	Tenant ledger for current tenancy (Without showing details of bond)
2	Rental Reference letter

Note: Where an applicant may be unable to provide the requested documentation, they should discuss with the property manager/owner alternative suitable documentation.

## 10 Rental history

### Property 1

Current/previous address	
	Postcode
Rental period (Start - End)	
Property manager/owner <b>name</b>	
Property manager/owner <b>email</b>	
Property manager/owner <b>phone</b>	

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## Property 2

Previous address			
			Postcode
Rental period (Start - End)			
Property manager/owner <b>name</b>			
Property manager/owner <b>email</b>			
Property manager/owner <b>phone</b>			

If you do not have a rental history, you may provide details of your prior living arrangements (optional)

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Examples: living with family, previous homeowner.

## 11 References

Please provide 2 referees who can verify your ability to care for the premises

Name			
Phone		Email	
Referee's connection to applicant			

Name			
Phone		Email	
Referee's connection to applicant			

## 12 Pet details

*Note: The property manager/owner should indicate whether there are body corporate by-laws, park rules or other laws relating to keeping pets at the premises.*

Are there body-corporate by-laws, park rules or other laws about keeping pets at the premises?

Yes  No  Not applicable

*Note: By-laws and park rules must be given to a tenant when signing an agreement. If applying for a townhouse or unit, body corporate approval may be required before you can keep a pet at the premises.*

Do you intend to keep pets at the premises?  Yes  No

If yes, provide details

Type/s of pets	
Number of pets	

Other information about the pet/s (optional)

Examples: The pet's age, temperament, training, whether the pet is to be kept inside and/or outside, photos of any pets or their enclosures

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*Note: If a pet is to be kept at the premises, the tenancy agreement may contain additional reasonable conditions such as requiring the tenant to undertake pest control and carpet cleaning.*

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## 13 Vehicle details

Will any vehicles be parked at the premises?  Yes  No

If yes, please specify the number of vehicles

Cars  Trailers  Caravans  Heavy vehicles  Boats  Other motor vehicles

*Note: If vehicles are to be parked on the premises the property manager/owner may require additional conditions in the tenancy agreement such as the requirement for vehicles to be parked in a dedicated parking space or driveway in accordance with any park or body corporate rules relating to vehicles.*

## 14 Term of tenancy

Preferred move-in date	
Desired lease term (e.g. 6 months, 12 months, 24 months)	

## 15 Tenancy databases

A property manager/owner can use tenancy databases to check an applicant's tenancy history.

The following databases may be used to check an applicant's tenancy history. An applicant may contact the database operator using the following details.

Tenancy database	Phone number	Web address
TICA	1902 220 346	Tica.com.au
National Tenancy Database	1300 563 826	ntd.net.au

## 16 Personal consent and submission confirmation

By signing and submitting this rental application, the applicant confirms that the property manager/owner may contact the applicant's current employer, current or previous property manager/owner and referees listed in this form for the purpose of assessing the rental application.

Your application will not be processed unless all required documents are submitted.

Print name	Signature	Date
<input type="text"/>	<input type="text"/>	<input type="text"/>

## Help or further information

For further information, visit the Residential Tenancies Authority (RTA) website at [rta.qld.gov.au](http://rta.qld.gov.au) or call the RTA's Contact Centre on 1300 366 311.

## Important information:

- Application form:** Property managers and owners must use a standardised tenancy application form which complies with the *Residential Tenancies and Rooming Accommodation Act 2008* (the Act) and the *Residential Tenancies and Rooming Accommodation Regulation 2025* (the Regulation).
- Exemptions:** Relevant lessors, as defined under section 57B(7) of the Act, are not required to use this standardised application form.
- Ways to submit applications:** Applicants must be given at least 2 different ways to submit their application, one of which must not be a restricted way. Restricted ways are:
  - where an applicant is required to provide their personal information through an online platform to someone who is not the property manager or owner, but who is collecting the information on behalf of the property manager or owner, and/or
  - a method that incurs a cost to the applicant such as an application fee or the cost to conduct a background check.

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- Request for information from applicants:** Applicants can only be asked for specific details, including proof of identity, financial ability to pay rent, documents assessing their suitability and references. Applicants cannot be asked to provide information such as details about legal actions they have taken, including previous tenancy disputes or matters considered by the tribunal, history of rental bond claims, breach notices given by and to the applicant, and statements of credit accounts or bank accounts detailing transactions.
- Verifying identity:** An applicant can prove their identity either by presenting the original documents or providing a copy. The property manager or owner must not keep a copy of the original documents unless the applicant has given their consent. No consent is required if a copy of the documents is provided instead of the original.
- The information provided must be used solely to assess an applicant's suitability as a tenant.
- An applicant's personal information must be stored securely and only used for the application process.
- An applicant should ensure that they keep a copy of their application form for their records.
- If an applicant does not have the requested documentation, they should discuss with the property manager or owner what other documentation may be suitable.

Failure to comply with application process requirements is an offence, with a maximum penalty of 20 penalty units.

## Discrimination in accommodation

If an applicant believes they are unlawfully being discriminated against, they should contact the Queensland Human Rights Commission.

The Commission handles complaints of discrimination, including those based on race, gender, age, disability, relationship status, sexuality, and other protected attributes under the *Queensland Anti-Discrimination Act 1991*. The Commission can provide guidance on how to file a complaint and assist in resolving issues related to unlawful discrimination.

## Assessment of an application

A property manager or owner will assess the suitability of an applicant based on the information provided, including checking tenancy databases identified in Item 15. If an applicant is listed on a tenancy database, they will be informed of the listing details. For more information visit the RTA's website.

An applicant should ensure that they complete the application in full with true and correct information.

A property manager or owner is not required to provide reasons to an applicant on why their application is unsuccessful.

For office use only	
Received by	<input type="text"/>
Date received	<input type="text"/>
Application submitted by	Email <input type="checkbox"/> In-person <input type="checkbox"/> Postal mail <input type="checkbox"/> Other <input type="checkbox"/>
Verification of identity completed	<input type="checkbox"/> Yes <input type="checkbox"/> No
Required documents attached	<input type="checkbox"/> Yes <input type="checkbox"/> No



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## Telephone interpreter service



If you have difficulty understanding English, you can access a [free interpreter service](#) by calling the RTA (Monday to Friday, 8:30am to 5:00pm – AEST time zone).

Calling from within Australia – Call 1300 366 311.

Calling from overseas – International callers +61 7 3224 1600 (+10 hours UTC)

## Arabic

يمكنك الوصول إلى الدعم من RTA عن طريق الاتصال بالرقم **1300 366 311** (من داخل أستراليا) أو **+61 7 3224 1600** (من خارج أستراليا)، من الاثنين إلى الجمعة، من الساعة 8:30 صباحًا إلى 5:00 مساءً بتوقيت شرق أستراليا. ويمكنك الوصول إلى خدمة الترجمة المجانية عند الاتصال بهذا الرقم.

## Punjabi

ਤੁਸੀਂ RTA ਕੋਲੋਂ ਸਹਾਇਤਾ ਪ੍ਰਾਪਤ ਕਰਨ ਲਈ: **1300 366 311** (ਆਸਟ੍ਰੇਲੀਆ ਵਿੱਚ) ਜਾਂ **+61 7 3224 1600** (ਆਸਟ੍ਰੇਲੀਆ ਤੋਂ ਬਾਹਰ) 'ਤੇ ਸੋਮਵਾਰ ਤੋਂ ਸ਼ੁੱਕਰਵਾਰ, 8:30 ਸਵੇਰ ਤੋਂ 5:00 ਸ਼ਾਮ AEST 'ਤੇ ਫੋਨ ਕਰ ਸਕਦੇ ਹੋ। ਜਦੋਂ ਤੁਸੀਂ ਇਸ ਨੰਬਰ 'ਤੇ ਫੋਨ ਕਰੋਗੇ ਤਾਂ ਤੁਹਾਨੂੰ ਮੁਫਤ ਦੁਭਾਸ਼ੀਆ ਸੇਵਾ ਵੀ ਮਿਲ ਸਕਦੀ ਹੈ।

## Japanese

RTAによるサポートにアクセスするには、月曜日から金曜日の午前8時30分から午後5時まで（AESTオーストラリア東部標準時）に電話番号 **1300 366 311**（オーストラリア国内）または **+61 7 3224 1600**（オーストラリア国外）に電話してください。この番号に電話すると、無料の通訳サービスにアクセスできます。

## Korean

RTA의 지원 서비스를 이용하려면 **1300 366 311** (호주 국내) 또는 **+61 7 3224 1600** (호주 국외)번으로 전화하십시오(월요일~금요일, 호주 동부표준시 기준 오전 8:30~오후 5:00). 이 번호로 전화하면 무료 통역 서비스를 이용할 수 있습니다.

## Simplified Chinese

若需 RTA 支持服务，请致电 **1300 366 311**（澳大利亚境内）或 **+61 7 3224 1600** 澳大利亚境外），工作时间为周一至周五上午 8:30 至下午 5:00（澳大利亚东部标准时间）。拨打此号码可获取免费口译服务。

## Spanish

Puede acceder a la ayuda de la RTA llamando al **1300 366 311** (dentro de Australia) o al **+61 7 3224 1600** (desde fuera de Australia), de lunes a viernes, de 8:30am a 5:00pm hora estándar del este de Australia (AEST). Si llama a este número, podrá acceder a un servicio de intérprete sin cargo.

## Traditional Chinese

您可以於澳洲東部標準時間星期一至星期五上午8時30分至下午5時致電**1300 366 311**（澳洲境內）或 **+61 7 3224 1600**（澳洲境外）獲取RTA的援助。致電時，您可以使用免費傳譯服務。

## Vietnamese

Quý vị có thể xin RTA hỗ trợ bằng cách gọi số **1300 366 311** (trong nước Úc) hoặc **+61 7 3224 1600** (bên ngoài nước Úc), từ Thứ Hai đến Thứ Sáu, 8:30 sáng đến 5:00 chiều AEST. Quý vị có thể sử dụng dịch vụ thông dịch miễn phí khi gọi đến số này.



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**Consent to seek reference**

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Date: \_\_\_\_\_

**From:**

NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

SUBURB: \_\_\_\_\_

STATE: \_\_\_\_\_

POSTCODE: \_\_\_\_\_

**Authority/Consent:**

I hereby authorise

NAME: \_\_\_\_\_

AGENCY: Explore Rentals One Pty as trustee trading as Ray White (Townsville)

to contact the parties listed in my tenancy application for the purposes of obtaining information about me (which may include personal information) that may be relevant to assessing my tenancy application.

I understand that this information will be used solely for the purpose of assessing my suitability as a tenant and will be kept confidential in accordance with requirements under the *Residential Tenancies and Rooming Accommodation Act 2008* (Qld).

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Name: \_\_\_\_\_

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## Consent to receive electronic communication

*Applicant*

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The *Electronic Transactions Act (Queensland) 2001* (Sections 11 and 12) requires a person/s to provide consent if they agree to receive information via electronic communication.

The preferred email address/es for the person/s providing consent are:

Applicant Name \_\_\_\_\_

Applicant Email \_\_\_\_\_

By signing this document, the person/s consent to the use of electronic communication as per the email address provided above as a method of communication with the agent named below.

### SIGNATURES

**Name:** \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**Agency Name:** Explore Rentals One Pty as trustee trading as Ray White (Townsville)

**Name of Agent:** Explore Rentals One Pty as trustee trading as Ray White (Townsville)

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

## Verification of Identity - Prospective Tenant

Date: \_\_\_\_\_

**PROPERTY MANAGER**

NAME: \_\_\_\_\_

AGENCY: Explore Rentals One Pty as trustee trading as Ray White (Townsville)

**APPLICANT**

NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

SUBURB: \_\_\_\_\_ STATE: \_\_\_\_\_ POSTCODE: \_\_\_\_\_

**VERIFICATION OF SIGHTED IDENTIFICATION DOCUMENTS**

The Applicant has exercised their right under section 57D(1) of the *Residential Tenancies and Rooming Accommodation Act 2008* (Qld) (**RTRA Act**) to have their identification documents sighted by the property manager.

**Complete this section to record the details of how/when the property manager has sighted or accessed the applicant's original identification documents.**

Details of Verification	
Date:	
Time:	
Location:	
Parties present:	

Identification Verified – Document 1	
Type of identification document:	
Was the identification document sighted or accessed an original?	<input type="checkbox"/> Yes <input type="checkbox"/> No
Other comments ( <b>do not</b> write down the details of the identification documents):	

Identification Verified – Document 2	
Type of identification document:	
Was the identification document sighted or accessed an original?	<input type="checkbox"/> Yes <input type="checkbox"/> No
Other comments ( <b>do not</b> write down the details of the identification documents):	

## SIGNATURE AND CONSENT

Property manager: \_\_\_\_\_ Date: \_\_\_\_\_

Name: \_\_\_\_\_

### Consent to take a copy of identification documents

The lessor/property manager seeks your consent to take a copy of your original identification documents to keep them on file.

Please note, if you agree, the lessor/property manager must:

- Securely store your identification documents, to only be accessed by a relevant person for the purpose of assessing your application or managing a tenancy; and
- Securely destroy your identification documents either:
  - if your tenancy application is not accepted, within 3 months of the relevant tenancy commencing; or
  - if your tenancy application is accepted, within 7 years after the end date of the relevant tenancy agreement.

The applicant: *(please select one)*     consents    OR     does not consent

to the lessor/property manager taking a copy of their original identification documents.

By signing this document, the applicant acknowledges that the property manager has sighted/accessed their original identification documents in accordance with the details set out in this form.

Applicant: \_\_\_\_\_ Date: \_\_\_\_\_

Name: \_\_\_\_\_