

RayWhite

Collection notice

COLLECTION NOTICE FOR PRIVACY AND CONSENT

WHO ARE WE?

Our Privacy Policy can be found at <http://www.raywhite.com/franchisee-privacy-policy/>. If you would like any further information about our privacy policies or practices, please contact us on the details set out above. By providing your personal information to us, you consent to the collection, use, storage and disclosure of that information as described in the Privacy Policy and this collection notice

FOR WHAT PURPOSES DO WE COLLECT, HOLD, USE AND DISCLOSE YOUR PERSONAL INFORMATION?

We collect, hold, use and disclose your personal information for the following purposes:

- to provide products and services to you and to send communications requested by you;
- to answer enquiries and provide information or advice about existing and new products or services;
- to conduct business processing functions including providing personal information to our franchisor and its related bodies corporate, our related bodies corporate, and contractors, service providers or other third parties;
- to update our records and keep your contact details up to date;
- to process and respond to any complaint made by you;
- to comply with the Anti-Money Laundering and Counter-Terrorism Financing Act 2006 (Cth); and
- for purposes otherwise set out in our Privacy Policy.

WHAT HAPPENS IF WE CAN'T COLLECT YOUR PERSONAL INFORMATION?

If you do not provide us with this personal information we may not be able to, amongst other things, provide the requested products or services to you, either to the same standard or at all.

TO WHOM MAY WE DISCLOSE YOUR INFORMATION?

The information you provide will be collected by or on behalf of us and may be disclosed to third parties that help us deliver our services, including:

- our related bodies corporate, our franchisor and its related bodies corporate;
- suppliers and other third parties with whom we have commercial relationships, for business, marketing, and related purposes;
- any organisation for any authorised purpose with your express consent;
- as otherwise set out in our Privacy Policy; or
- as required by law (including where the law requires disclosure to trusted third-party identity verification and AML screening providers, and government agencies, regulators and law enforcement bodies).

HOW CAN YOU CORRECT YOUR PERSONAL INFORMATION OR COMPLAIN ABOUT A BREACH OF PRIVACY?

In addition to our Privacy Policy explaining how we store and use your personal information, it also explains how you may access and correct your personal information, how you can lodge a complaint regarding the handling of your personal information and how we will handle any complaint.

DO WE DISCLOSE YOUR PERSONAL INFORMATION TO ANYONE OUTSIDE AUSTRALIA?

We may disclose personal information to our franchisor's related bodies corporate, our related bodies corporate and third party suppliers and service providers located overseas. In the event that a disclosure is made in an overseas country the information may not be protected by the Australian Privacy Principles. In any event, while you continue to use our services, you consent to your information being disclosed in this manner.