

RayWhite

# New Way to Report Maintenance

Omnichannel Technology powered by **Bricks+Agent**

Quick & Simple Steps to  
Lodge Maintenance



OR



Email your maintenance requests to  
**[maintenance@bricksandagent.com](mailto:maintenance@bricksandagent.com)**



SMS your maintenance requests to  
**0480 019 119**

*MMS is not available with this service*

How does it work?

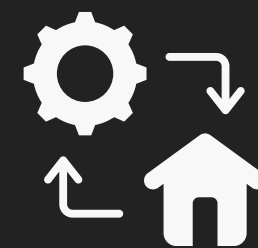


There's no need to download  
an app – just send your  
maintenance request.



01

Send an email or  
SMS & receive  
a follow-up  
message.



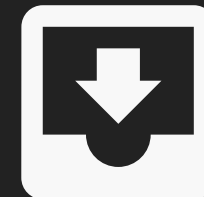
03

The details you  
provided go  
straight to your  
Property Manager.



02

Fill out an online  
form. Attach images,  
videos & provide  
additional info.



04

Receive updates  
about the status  
of your job to your  
inbox.

Our system will automatically match the email or phone number you're sending from to the details registered for the property.

If you update your email address or phone number, just let your property manager know.

## Other ways to send maintenance



Chatbot



Whatsapp

Send a chat  
message to

**+61480019292**



Phone Call

Call our automated  
voice service

**+61272018303**



Messenger

[Send us a  
Facebook chat  
message](#)



WeChat

