



Our service guarantee

Ray White Queenstown are proud of our reputation and are serious about building and maintaining it.

We therefore offer this unique service guarantee to our clients:

If you are unhappy with the performance of your Salesperson at any time during the period of the agency and we cannot provide a solution to your satisfaction within two working days, we agree to cancel our agency agreement.

We simply ask that you, as the Client:

- ▶ Advise the Salesperson or Company Director of the issue/s and allow forty-eight hours to provide a solution to the problem, and
- ▶ At the end of this period, should the problem not be remedied to your satisfaction, you may then cancel the agency agreement in writing, effective immediately.