

Emergencies

Property Management Only

What is classed as an emergency?

An Emergency repair is a maintenance item that falls into the following categories. This is:

1. Life threatening to you or your family
2. Something that may cause excessive damage to your home
3. Failure of essential services to maintain your livelihood – this is the failure of cooking facilities, hot water system, toilet, major water leak (burst pipe) or gas leak.

This does not include the following – leaking tap, running toilet, an air conditioner that is not working.

PLEASE NOTE: If a TRADESPERSON is called for any reason, he may tell you this is not an emergency situation and direct you to submit a repair request in writing. If the tradesperson does attend and it is **NOT AN EMERGENCY – YOU WILL BE HELD RESPONSIBLE FOR THE PAYMENT OF THE ACCOUNT**

If this fits the bill, please contact the relevant contractors

Plumber – Raine Plumbing (Johnathan) – 0413 071 993

Handyman – BJ – 0414 275 968

Handyman – From The Ground Up (Craig) – 0415 172 917

Electrician – BKL Electrical (Brad) – 0428 315 644 or 4045 0583